

■ ■ ■ weston creek
■ ■ ■ community
■ ■ council

Community Survey –
2019-2020

Summary of findings

A few points about the survey

- designed taking into account previous surveys, issues raised at public meetings, individually and in media
- considered survey design work undertaken by other Community Councils – best practice approach taken
- has provided us with a comprehensive data set and frank comments
- survey was hosted on Council's website
- survey period was across December 2019 and January 2020
- 137 respondents completed the survey

Quotes

"The Weston Creek centre offers everything I require on a weekly basis, and services I require less often are quickly and easily accessible, via private or public transport, in Woden. Aside from a few minor niggles (that seem universal today, such as anti-social behaviour), Weston Creek is a wonderful place to live and raise a family. The voices of those who share this opinion seem to be rarely raised, and so I'd like WCCC to bear in mind that there are many of us who strongly value the status quo."

"The Trenerry Court/Brierly Street sitting area is not working. It is unfriendly, a very static, harsh, visually-ugly industrial-style construction. Colours are crude, glaring and unsympathetic. Materials are unsuited to local conditions and will degrade in sun. This could have been an inviting gathering place. Opportunity missed. Is there any way sunshading and wind screening can be added? And can tables be included?"

"The lack of police presence is slowly degrading local communities, to the point where every week I hear of or see vandalism, break ins, car theft etc."

"Sort out the problem with the empty Coombs Shops so that we do not have to look at the hideous building and know that it is owned by a person who has absolutely no interest in providing services to the local community. It is an eyesore that confronts us every single day. Bulldoze the site and start again. Please."

"Stay strong and firm. Remember we depend on you to represent us against the impositions and regulations of a non-consultative local government and their property developer allies."

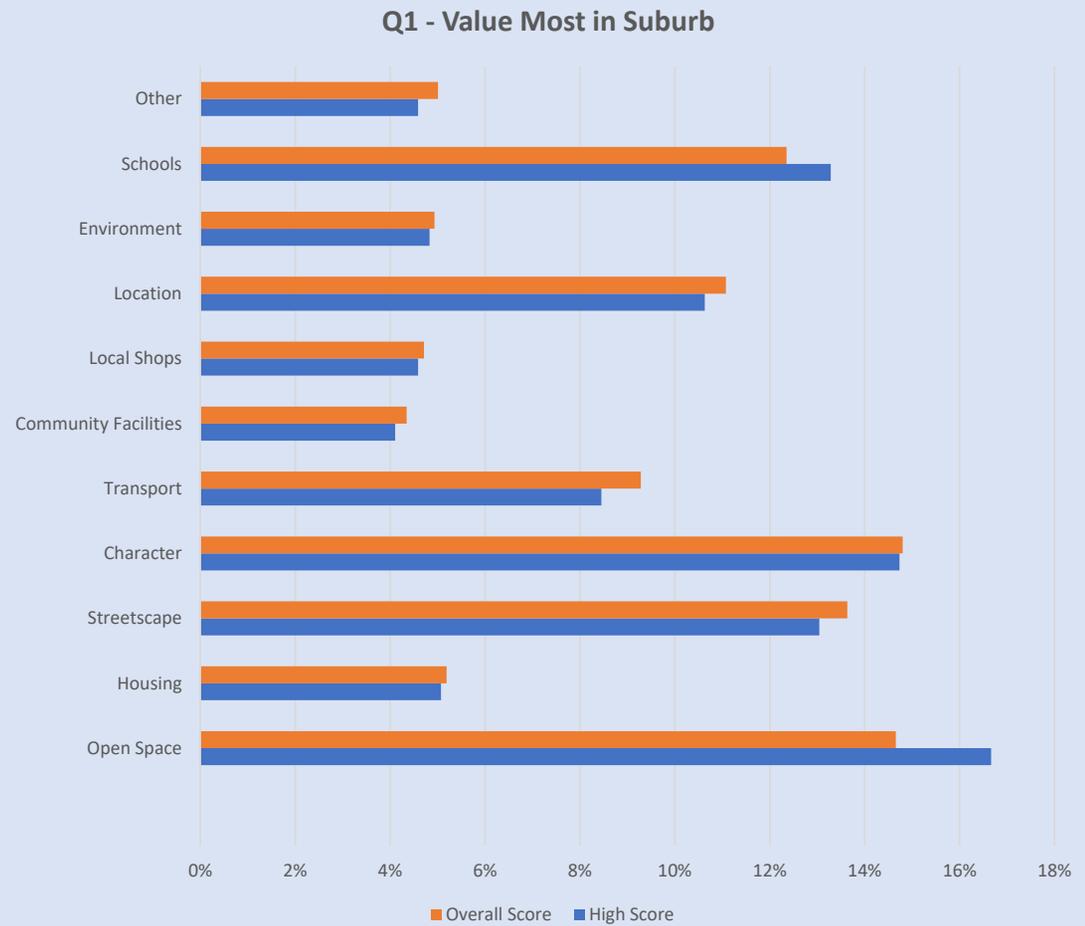
Age profile of respondents

- Under 24 - 0.00%
- 25-44 - 36.50%
- 45-64 - 36.50%
- 65 and over - 22.63%
- No answer - 4.38%

Where
respondent
residents are
likely to live in
5-10 years?

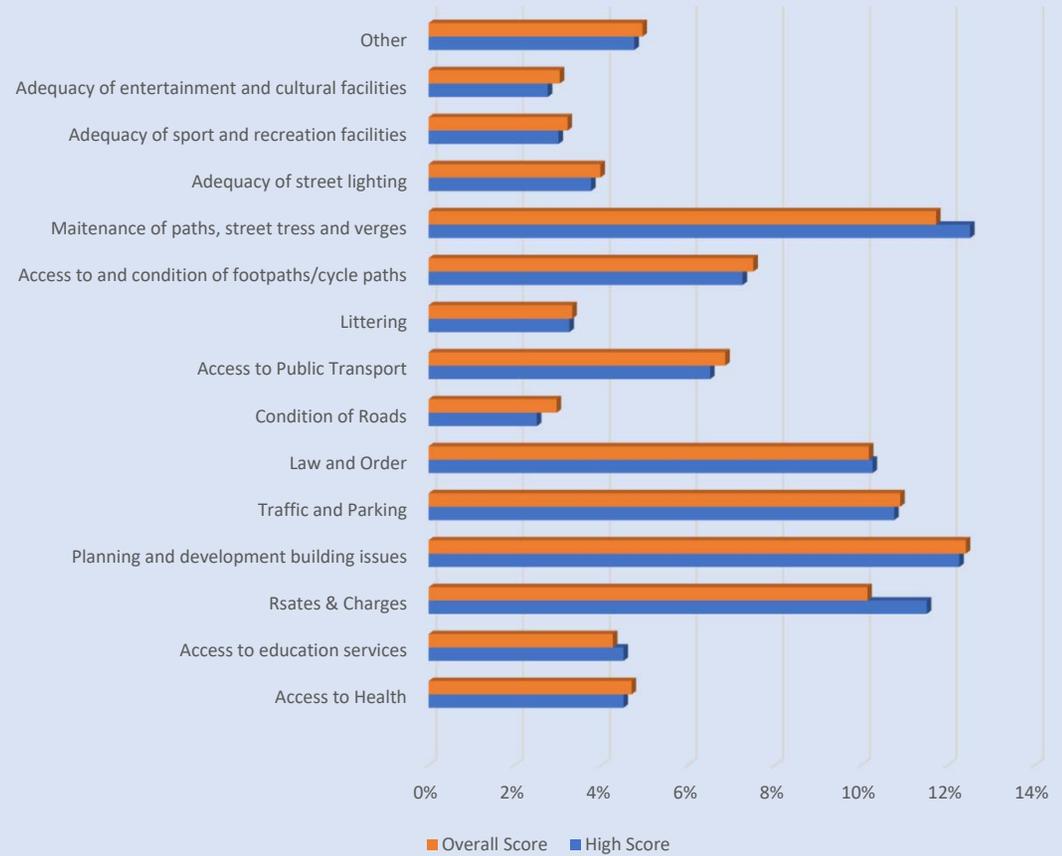
- Nearby to access same facilities - 39.42%
- Elsewhere in ACT - 24.09%
- Elsewhere in Australia - 15.33%
- Overseas - 4.38%

What do people value?



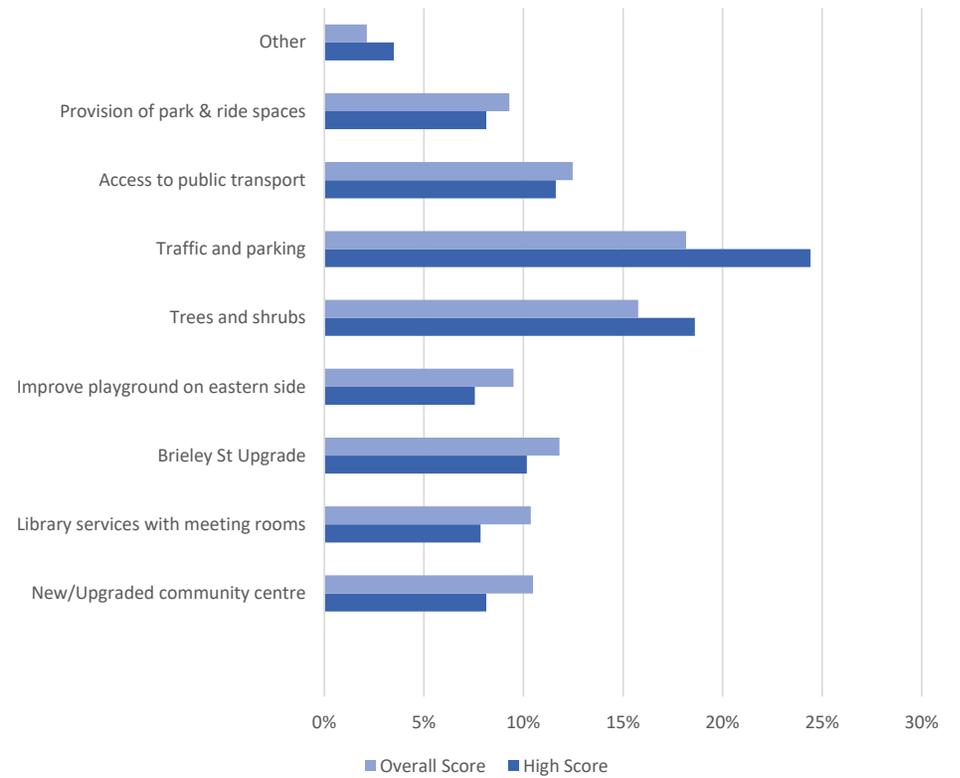
What concerns people?

Q4 - Top Concerns



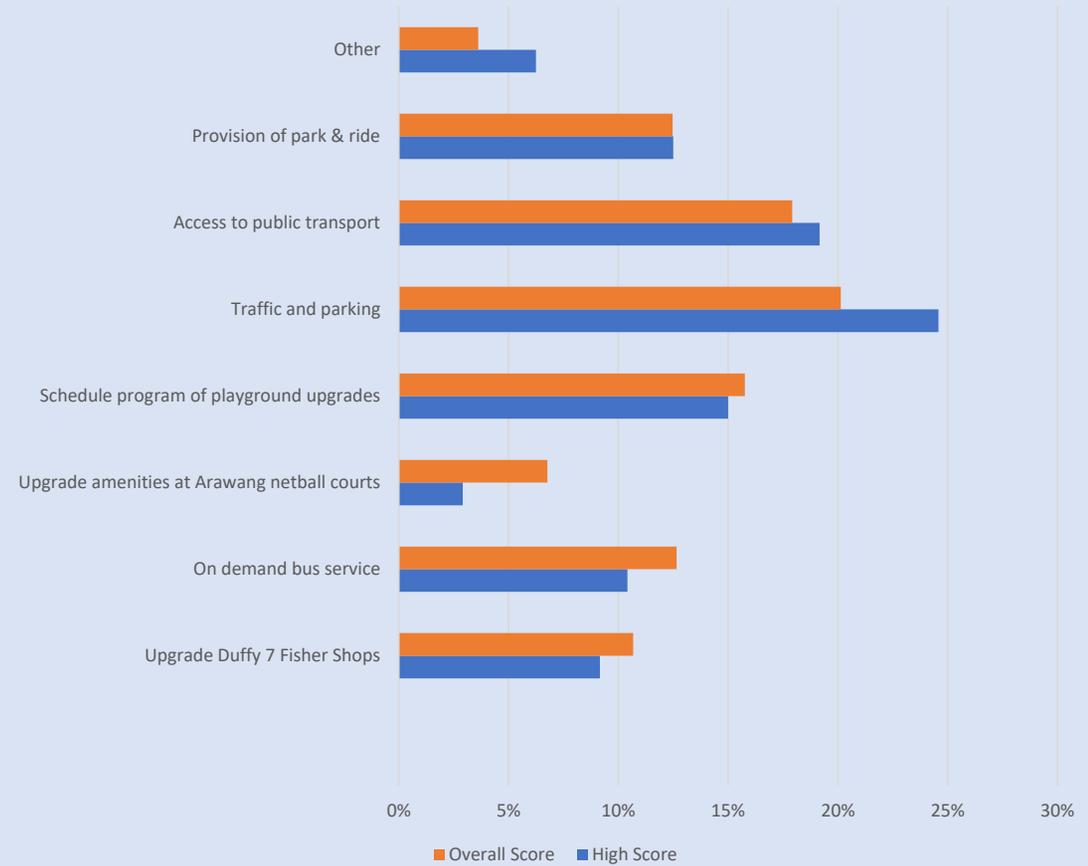
Top priorities for Weston Creek Town Centre

Q10 - Top priorities Weston Creek town centre



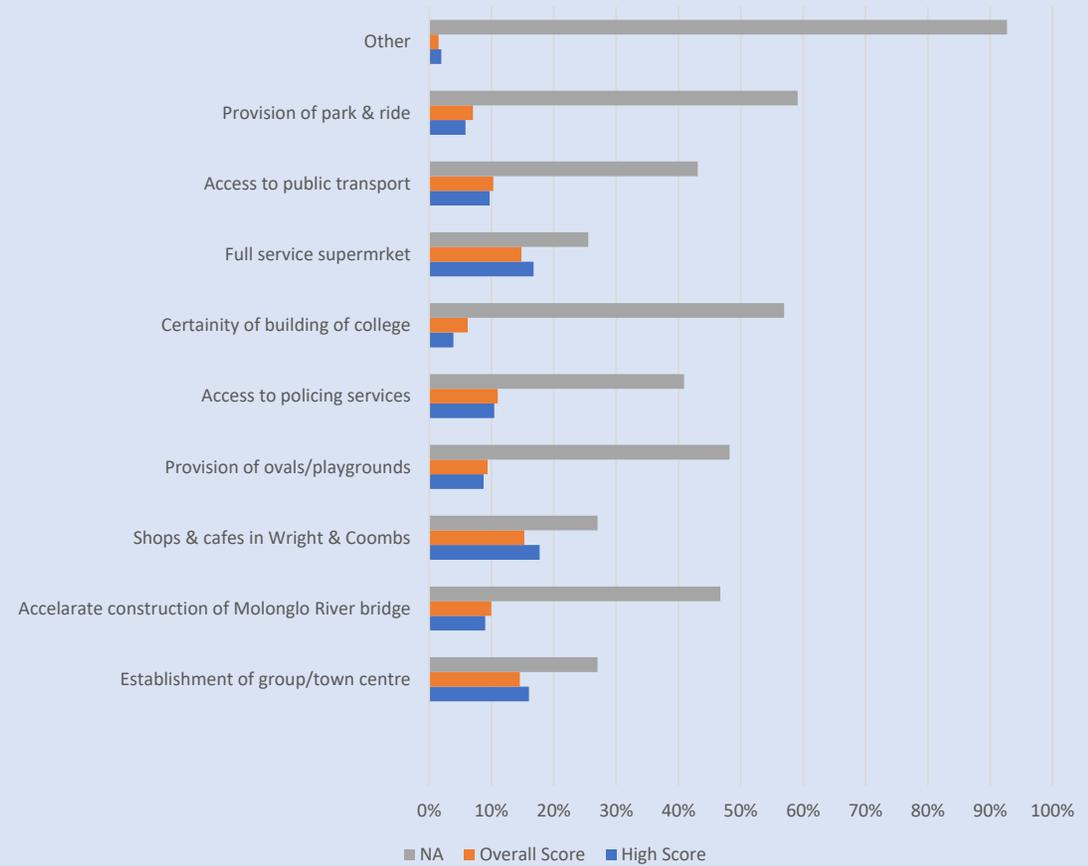
Top Priorities for Weston Creek Suburbs

Q12 - Weston Creek Suburbs - Top Priorities



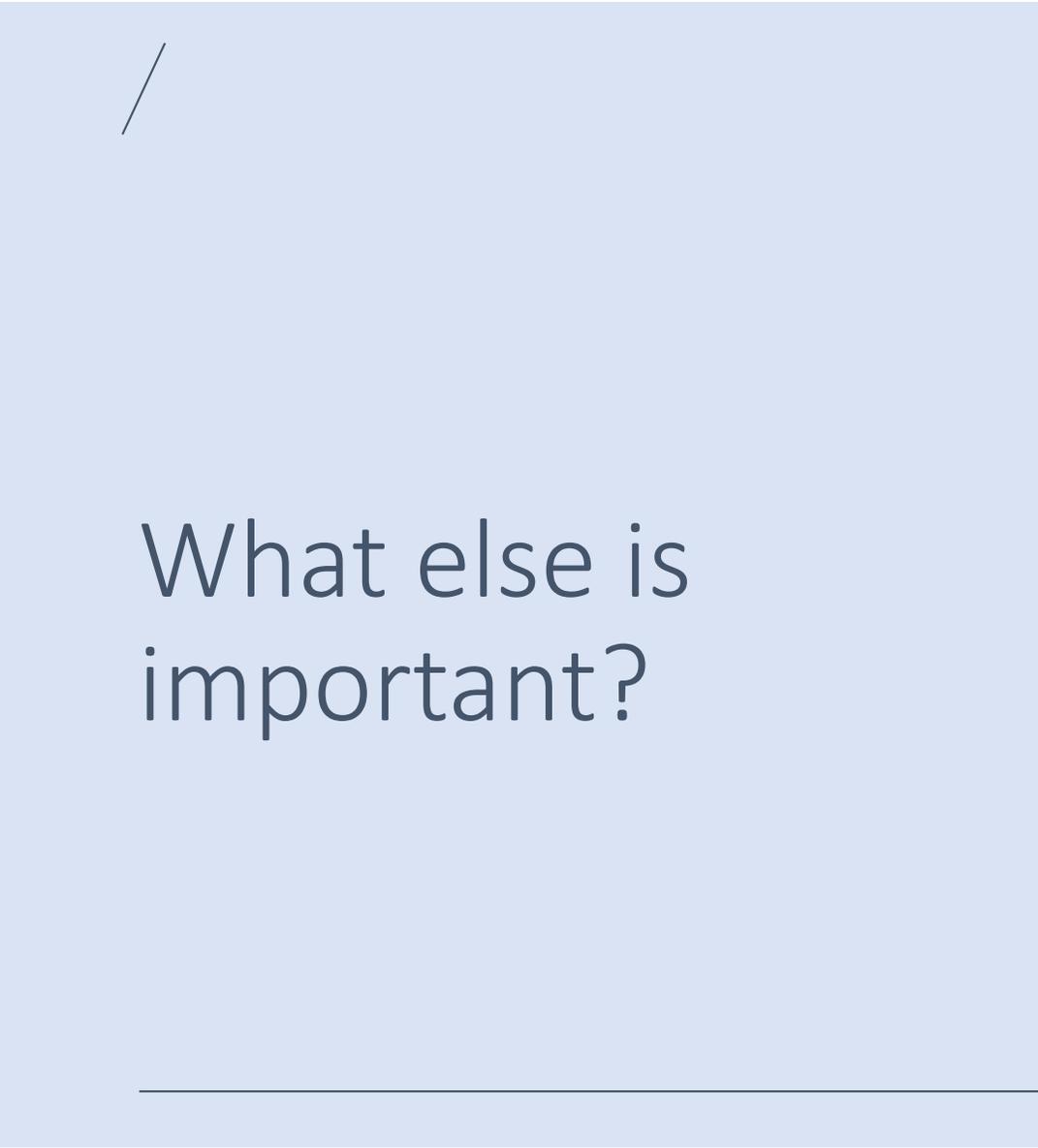
Top Priorities for Molonglo Valley Suburbs

Q13 - What are your top priorities for the Molonglo Valley?



What issues are Hot?

- Parking including Parkinson Street Parking Proposal (very divisive)
 - Policing: including break and enter, property damage, graffiti, hooning and harassment of vulnerable people around Coleman Court
 - Development
 - Public transport including adequacy of services and provision of park and ride. Absence of direct services to Belconnen and Leisure Centre raised by more than one respondent.
 - Coombs shopping centre imbroglio
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What else is important?

- Trees
- Intersection safety
- Pedestrian crossings
- Infrastructure maintenance, such as paths
- Bushfire threat and prevention



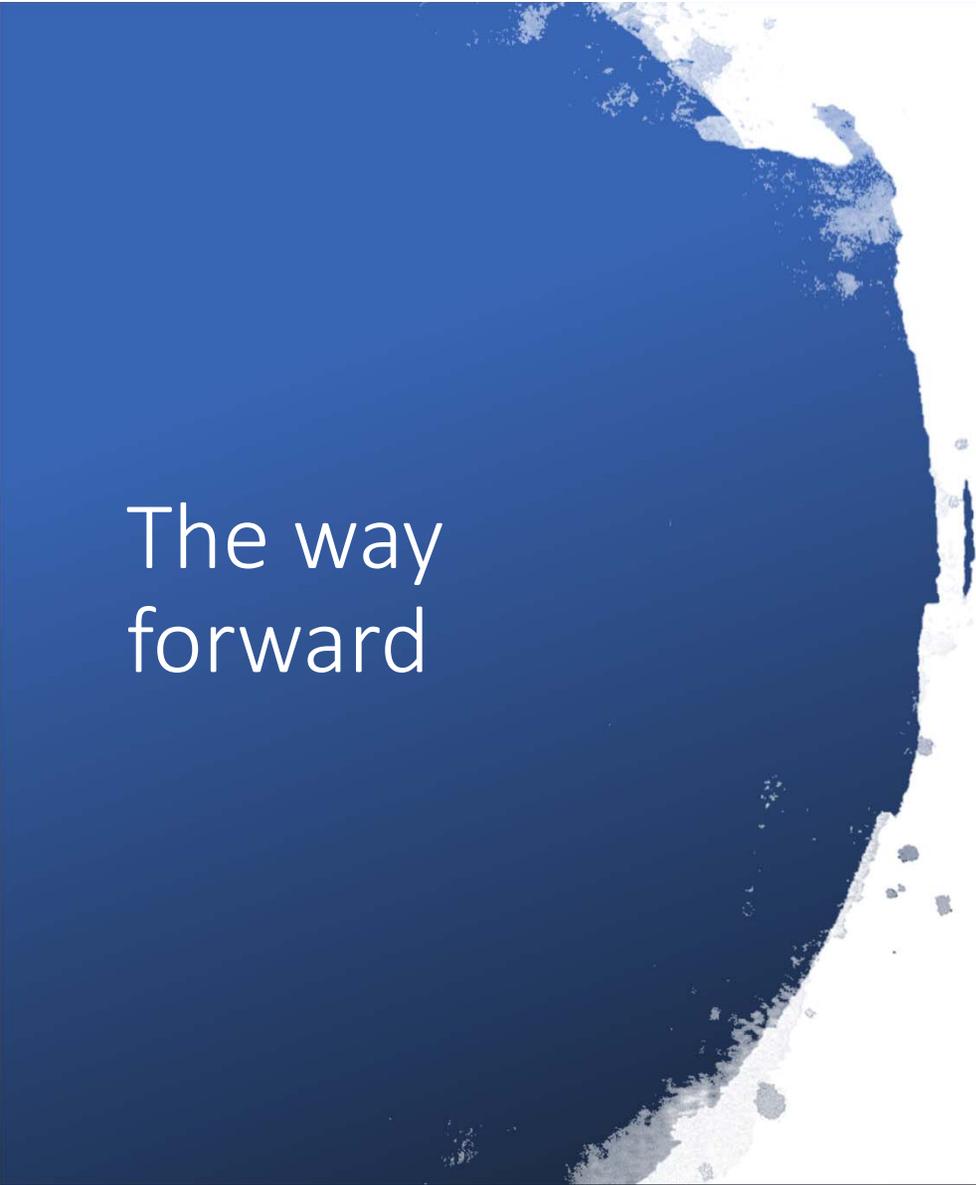
Other issues that were raised

- Health and safety impacts of LED street lights
- Bushfire preparedness/complacency
- Provision of public toilets at parks and playgrounds
- Provision of water fountains
- Off-leash dogs
- Theft of parcels from residences
- Sporting facilities for teenagers, such as basketball



How do people
want Council to
communicate
with them?

- Pamphlets at Coleman Court - **19.71%**
- Email updates - **61.31%**
- Facebook page - **46.72%**
- Chronicle column - **15.33%**
- Public Meeting - **13.87%**



The way forward

- Survey output continues to be analysed – contains a lot of valuable information
- Council is making greater use of Facebook to communicate
- Input will be used to inform Council's positions in this election year
- Input will be used in preparation of Council's submissions to Government
 - letter to Ministers Gentleman and Rattenbury on hooning
 - Submission to Legislative Assembly inquiry on policing
 - Letter to Minister Steel on bus services and park and ride
- Analysis from survey will be available on Council's website. Raw data will be held tightly to protect identities of individuals who shared personal information such as contact details